

Certificate II in Community Pharmacy (SIR20107)

This qualification provides the skills and knowledge for an individual to be competent to work at entry level in a community pharmacy. Typical functions within the community pharmacy industry for those who achieve this level of competency include serving and interacting with customers, merchandising products and controlling stock, understanding the product range and the roles and responsibilities of pharmacy assistants and pharmacists, communicating with customers to identify needs and provide appropriate product advice and/or referral.

This course is delivered under the traineeships program where training is delivered on-the-job.



TRAINING & DEVELOPMENT
AUSTRALIA

The following units must be successfully completed to attain the Qualification

- SIRPDIS001A Accept prescriptions and deliver medicine
- SIRPPKS001A Support the sale of pharmacy and pharmacist-only medicines
- SIRPPKS002A Identify, locate and sell products related to allergies
- SIRPPKS003A Identify, locate and sell analgesic and anti inflammatory products
- SIRPPKS005A Identify, locate and sell cough and cold products
- SIRPPKS006A Identify, locate and sell eye, ear and oral care products
- SIRPPKS007A Identify, locate and sell products for gastrointestinal conditions
- SIRPPKS008A Identify, locate and sell first aid and wound care products
- SIRPPKS009A Identify, locate and sell products for skin and fungal conditions
- SIRXCCS001A Apply point-of-sale handling procedures
- SIRXCCS002A Interact with customers
- SIRXCLM001A Organise and maintain work areas
- SIRXCOM001A Communicate in the workplace
- SIRXIND001A Work effectively in a retail environment
- SIRXINV001A Perform stock control procedures
- SIRXMER001A Merchandise products
- SIRXOHS001A Apply safe working practices
- SIRXRSK001A Minimise theft
- SIRXSLS001A Sell products and services
- SIRPPKS004A Identify, locate and sell baby and infant products
- SIRXICT001A Operate retail technology
- SIRXRPK001A Recommend health and nutritional products and services

There are certain prerequisites that must be completed prior to commencement into this qualification. Please contact our team for further information.



NATIONALLY RECOGNISED
TRAINING

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