

Certificate II in Retail (SIR 20207)

The Certificate II in Retail a course that has been designed as the standard entry level qualification for the retail sector. It applies to those wishing to develop the skills and knowledge to begin a career in the retail industry. This course is delivered under the traineeships program where training is delivered on-the-job.



The following units must be successfully completed to attain the Qualification

SIRXCCS001A	Apply Point of Sale Handling Procedures
SIRXCCS002A	Interact with Customers
SIRXCLM001A	Organise and Maintain Work Areas
SIRXCOM001A	Communicate in the Workplace
SIRXICT001A	Operate Retail Technology
SIRXIND001A	Work Effectively in a Retail Environment
SIRXINV001A	Perform Stock Control Procedures
SIRXOHS001A	Apply Safe Working Practices
SIRXRSK001A	Minimise Theft
SIRXFIN001A	Balance Point of Sale Terminal
SIRXSL001A	Sell Products and Services
SIRXSL002A	Advise on Products and Services
SIRXINV002A	Maintain and Order Stock
Elective	Elective



NATIONALLY RECOGNISED
TRAINING

There are certain prerequisites that must be completed prior to commencement into this qualification. Please contact our team for further information.

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