

Certificate III in Community Pharmacy (SIR30107)



This qualification provides the skills and knowledge for an individual to be competent to work in a community pharmacy. Functions within the community pharmacy industry for those who achieve this level of competency include developing specialist product knowledge to support customers to prevent and/or manage health conditions, assisting in the dispensary, merchandising and marketing products and controlling stock, and basic staff development and training. This course is delivered under the traineeships program where training is delivered on-the-job.



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The following units must be successfully completed to attain the Qualification

HLTCSD306B	Respond effectively to difficult or challenging behaviour
SIRPDIS001A	Accept prescriptions and deliver medicine
SIRPPKS001A	Support the sale of pharmacy and pharmacist-only medicines
SIRPPKS002A	Identify, locate and sell products related to allergies
SIRPPKS003A	Identify, locate and sell analgesic and anti inflammatory products
SIRPPKS005A	Identify, locate and sell cough and cold products
SIRPPKS006A	Identify, locate and sell eye, ear and oral care products
SIRPPKS007A	Identify, locate and sell products for gastrointestinal conditions
SIRPPKS008A	Identify, locate and sell first aid and wound care products
SIRPPKS009A	Identify, locate and sell products for skin and fungal conditions
SIRPPKS010A	Assist in the management of pharmacy and pharmacist only medicines
SIRXCCS001A	Apply point-of-sale handling procedures
SIRXCCS002A	Interact with customers
SIRXCLM001A	Organise and maintain work areas
SIRXCOM001A	Communicate in the workplace
SIRXIND001A	Work effectively in a retail environment
SIRXINV001A	Perform stock control procedures
SIRXMER001A	Merchandise products
SIRXOHS001A	Apply safe working practices
SIRXRSK001A	Minimise theft
SIRXSLS001A	Sell products and services
SIRPPKS017A	Provide information, products and services on pregnancy and maternal health
SIRPPKS013A	Provide information, products and services on complementary medicine
SIRPPKS015A	Provide information, products and services on diet, nutrition and weight management
SIRPPKS012A	Provide information, products and services on blood pressure
SIRPPKS014A	Provide information, products and services on diabetes
SIRXMGT001A	Coordinate work teams
SIRXMGT002A	Maintain employee relations
SIRXMER002A	Coordinate merchandise presentation
SIRXRSK003A	Apply store security systems and procedures
SIRXSLS003A	Coordinate sales performance
SIRXSLS004A	Build relationships with customers
SIRXICT001A	Operate retail technology
SIRXRPK001A	Recommend health and nutritional products and services

There are certain prerequisites that must be completed prior to commencement into this qualification. Please contact our team for further information.

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