

Certificate III in Hospitality Operations (SIT 30707)

These programs give you the skills and knowledge to work in a range of hospitality enterprises such as nightclubs, restaurants, clubs, bars, airlines, cruise ships and hotels worldwide. They cover the full range of tasks required to provide bar and restaurant service.



The following units must be successfully completed to attain the Qualification

Develop and update hospitality industry knowledge	SITHIND001A
Provide quality customer service	SITXCCS002A
Work with colleagues and customers	SITXCOM001A
Work in a socially diverse environment	SITXCOM002A
Coach others in job skills	SITXHRM001A
Follow health, safety & security procedures	SITXOHS001A
Follow workplace hygiene procedures	SITXOHS002A
Provide and coordinate hospitality service	SITHIND003A
Organise and prepare food	SITHCCC001A
Present food	SITHCCC002A
Receive and store kitchen supplies	SITHCCC003A
Clean and maintain kitchen premises	SITHCCC004A
Prepare sandwiches	SITHCCC007A
Operate a fast food outlet	SITHCCC031A
Deal with conflict situations	SITXCOM003A
Implement food safety procedures	SITXFSA001A

There are certain prerequisites that must be completed prior to commencement into



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