

Certificate IV in Retail Management (SIR 40207)

This qualification provides the skills and knowledge for an individual to be competent in the first line management skills of those working in the retail and/or wholesale industries. It applies to those who are managing a small retail outlet, a section or a department within a larger retail store, a small wholesale outlet, or a section or department within a larger wholesale business.

This program will be delivered on the job with flexible work based training.



The following units must be successfully completed to attain the Qualification

SIRXMGT003A	Lead and Manage People
BSBCUS401A	Coordinate Implementation of customer service strategies
SIRXSLS007A	Train Sales Team Members
BSBCMN402A	Develop Work Priorities
BSBMGT403A	Implement Continuous Improvement
BSBMGT502A	Manage People Performance
BSBFLM503B	Manage Effective Workplace Relationships
SIRXHRM002A	Recruit & Select Personnel
SIRXOHS003A	Provide a safe working Environment
SIRXMER004A	Manage Merchandise and store presentation

There are certain prerequisites that must be completed prior to commencement into this qualification. Please contact our team for further information.



NATIONALLY RECOGNISED
TRAINING

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